Right to Be's Storytelling Platform is an online community dedicated to helping people experiencing online harassment who can share their stories of online harassment and receive support through supportive messages, or by asking to report or document abusive content. Right to Be is a non-profit organization and a global, people-powered movement to end harassment in all its forms.

In June 2021, Right to Be engaged Germain Impact Solutions* to conduct a program evaluation of Right to Be's Storytelling Platform, and here are some of the main results:

“Right to Be's Storytelling Platform fills a much-needed gap for information and support. There may be other legal information, but this is the only thing that feels human-centered and interested in wellbeing.”

People reported that seeing other people who had experienced online harassment made them feel less alone and isolated: “The awareness that my case was not unique – this is something that happened quite often – and in some bizarre way that was helpful. Seeing that such a large community has survived these cases.”

Many people reported that the act of sharing and/or documenting their experience was cathartic and had emotional value: “It helped to just get it all out – get it off my chest.”

For people who experienced harassment and who now support others, that act can be a way of building resilience: “The value is very high because it provides me an opportunity to be able to directly help current victims of something. My biggest draw to it is the potential to directly make a difference in people’s lives. That helps me be willing to wake up on a day-to-day basis knowing what can help turn my experience into something because of the power.”

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The two data collection methodologies used were individual user interviews (8 individuals were interviewed in 1-hour 1:1 sessions in August 2021, and a survey sent to 1,402 HeartMob users (44 people responded, for a response rate of 3%).

77% of survey respondents said Right to Be's Storytelling Platform was trustworthy.

80% would recommend Right to Be's Storytelling Platform to people who experienced online harassment.

57% of people who have experienced harassment reported that Right to Be's storytelling platform was very helpful or somewhat helpful in healing from their trauma.

64% of people who have experienced harassment reported that Right to Be was very helpful or somewhat helpful in making them feel connected to, and supported by, others. It made them feel less isolated and alone, and appreciated the emotionally.

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